



South Eastern Indiana Natural Gas Co., Inc.

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VISITING THE OFFICE: Remember; if you need to visit the office, an appointment must be made in advance and a mask or face covering worn while in the office. However; most customer requests can be handled over-the-phone or by utilizing online options we have available. Payments can be made using the drop box in the front of the building, by mail, or using our automated teller or through our website at seingas.net.



A CONSUMER FACT SHEET FROM THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR IN.gov/oucc/2382.htm

What Every Utility Consumer Should Know:

- You are responsible for paying all bills on time and in full.
- If you are unable to pay your utility services, you are responsible for contacting the utility immediately to determine if alternate payment arrangements can be made.
- **If you receive a disconnection notice, contact the utility right away and:**
 - Discuss exactly why you received the notice.
 - Discuss payment plan options, if you are facing disconnection due to nonpayment.
 - Remember that under certain circumstances, utilities are required to provide options while continuing to provide service. In other cases, they may provide such options.
- While the OUCC does not offer financial assistance, various programs can help low-income households.

Service disconnection rules vary by type of utility. This summary only applies to utilities that are regulated by the Indiana Utility Regulatory Commission (IURC).

Scholarship Opportunity



In 2010 a scholarship was established to provide educational benefit to students served by the Gas Company, who plan to pursue an accredited certification or degree at a post-secondary institution. This scholarship is awarded to an individual, who with the benefit of additional education will impact the community in a positive way.

Interested in Applying? Visit the website of the Ripley County Community Foundation at www.rccfonline.org; the applicant may reside in Dearborn County and apply for the scholarship. More information can be received from the high school guidance counselor of the student's school. Completed applications are due to the Ripley County Community Foundation by March 1, 2021.

GPS MAPPING PROJECT: Our mapping project will continue in the Milan and Moores Hill area this month. You may see an increase in our presence as we continue locating every service, main, and other portions of our natural gas system. Please call the office with any questions or concerns.



The Indiana Energy Assistance Program provides financial assistance to low-income households to maintain utility service during the winter heating months. The program is implemented through SIEOC Community Action Agency in Aurora, Indiana; contact them at (812)926-4475 or by visiting sieoc.org. This agency will assist in the application process and utility vendor payments.

Interested? Please contact SIEOC to learn about the process of submitting and application.