



WINTER WEATHER METER PROTECTION

Natural gas meters and equipment are designed to withstand winter weather conditions including heavy snow and ice; however, hardpacked snow, icicles falling from eaves, or water dripping from your roof and freezing on your meter can create a safety hazard. Also; snow and icicle build-up around vents for your natural gas appliances can cause them to malfunction.

Keep the meter clear of snow and ice:

- Make sure your meter is visible at all times and accessible for maintenance and emergency responders including South Eastern Indiana Natural Gas Co., Inc. personnel.
- Never let snow completely cover your meter.
- Use caution when using a shovel around the meter, don't shovel snow up against the meter.
- Where possible, use a broom instead of shovel to clear snow away from the meter.
- Take care using a snow blower or plow near the meter.
- Never kick or hit the gas meter or its piping to break away built-up snow and ice. Remove the snow or ice with your hands.

Keep your eaves and gutters clear.

- Remove icicles hanging from your eaves or gutters.
- Protect your meter from dripping water that could freeze on the meter or piping.

Keep vents clear.

- Keep vents unobstructed and free of debris.
- Gas equipment requires air for safe combustion and venting of appliances.
- Know where your air supply ducts are and keep them free of snow and ice.

Why is it important to keep the meter clear?

- Accumulated snow places stress on the meter piping. This may cause damage to the piping and/or a gas leak.
- In case of emergency, responders need clear access to the meter.

NEED HELP PAYING YOUR ENERGY BILL? The Energy Assistance Program provides financial assistance to low-income households to maintain utility service during the winter heating season. The program is implemented through Community Action Agencies with outreach facilities in all Indiana counties. These agencies provide application assistance and utility vendor payments. Contact SIEOC Community Action Agency in Aurora, Indiana at (812)926-4475 or by visiting sieoc.org.

GPS MAPPING PROJECT: Our mapping project continues. You may see an increase in our presence as we continue locating our natural gas system.

NO MATTER THE SEASON



CALL 811 BEFORE YOU DIG!



HOLIDAY HOURS

Open until Noon
December 24, 2020

OFFICE CLOSED
December 25, 2020
December 31, 2020
January 1, 2021

LOBBY REMAINS CLOSED

If you need to visit our office, an appointment is required and a mask or face covering must be worn while in the office. Most customer requests can be handled over-the-phone or by using online options we have available. Payments can be made using the drop slot in the front of the building, by mail, automated teller or online at seingas.net.

We wish everyone a Safe and Happy Holiday season!