P: (812) 654-2444 • F: (812) 654-3834 • Emergency: (800) 379-1800 or (833) 654-2444

**RESPONDING TO A NATURAL GAS LEAK:** Knowing how to recognize, react, and report natural gas emergencies can help keep you and your community safe.

**RECOGNIZE** signs of a natural gas leak may include:

- A "rotten egg" smell
- Blowing or hissing sound
- Dead or discolored vegetation in an otherwise green area
- Dirt or dust blowing from a hole in the ground
- Bubbling in wet or flooded areas
- Flames, if a leak has ignited

## **REACT**

- Leave the area immediately, without using anything that could ignite the natural gas
- Do not use any electrical device, such as light switches, telephones / cell phones or garage door openers
- Do not use an open flame, matches, or lighters
- Do not try to locate the source of the gas leak
- Do not try to shut off any natural gas valves or gas appliances
- Do not start vehicles
- Do not re-enter the building or return to the area until our employees say it is safe

## RESPOND

- Go to a safe location
- Call South Eastern Indiana Natural Gas
  - o (812) 654-2444 during normal business hours
  - o (833) 654-2444 after-hours
  - We will respond 24 hours a day, 7 days a week to any report of a possible natural gas leak.

**THEFT AND VANDALISM HURTS US ALL:** Everyone pays the price of natural gas theft and the vandalism of natural gas facilities.

If you see damaged natural gas equipment or someone acting suspiciously near it, please report it to South Eastern Indiana Natural Gas Co., Inc. as soon as possible at (812)654-2444 or if after-hours at (833)654-2444.

REMINDER: The theft of natural gas and the tampering with metering equipment is a crime and will be reported to the authorities.





